

FREQUENTLY ASKED QUESTIONS

Art Requirements:

We accept Industry standard First Generation Files in Adobe Illustrator CS AI, EPS and PDF formats. All files should be submitted in VECTOR FORM with fonts created to outline for best reproduction.

Sorry, we cannot use low res files such as: .jpeg, png, tiff files.

If vectored artwork cannot be supplied we may be able to convert or recreate your artwork from a hi res .jpeg minimum 300 dpi for an additional charge.

Maximum etched area for 750ml

3.5 x 4 for Cabernet, Merlot, Zinfandel, and any other wine bottled in a Claret/Bordeaux bottle (tall, straight-sided bottles)
3.5 x 4 for Chardonnay, Pinot Noir, Petite Sirah, and any other wine bottled in a Burgundy bottle (Sloping shoulders, wider on the bottom than the top)

Artwork can only be etched on the cylinder part of the bottle. Curvy and round bottles limit artwork space considerably.

Maximum etched area for 1.51

4.25 x 5 for Cabernet, Merlot, Zinfandel, and any other wine bottled in a Claret/Bordeaux bottle (tall, straight-sided bottles)
4.25 x 5 for Chardonnay, Pinot Noir, Petite Sirah, and any other wine bottled in a Burgundy bottle (Sloping shoulders, wider on the bottom than the top)

Color Matching:

Pantone Matching System
We recommend that for all corporate logos, you provide a PMS# for accurate color reproduction.

If you cannot provide a PMS# we suggest you send a printed piece of material for color matching.

Standard turn around and production time:

| 1 to 35 | bottles | 1 | week |
|---------|---------------|---|-------|
| 3 cases | to 8 cases | 2 | weeks |
| 9 cases | to 12 cases | 3 | weeks |
| 13 case | s to 20 cases | 4 | weeks |
| 20 case | s and up | 6 | weeks |

After receipt of your logo or artwork, and art approval.

Rush Orders:

Depending on our production schedule, we may be able to accommodate rush orders.

Holiday Orders:

In order to make delivery by Christmas orders need to be in place by the following dates.

Etched and Painted Wine: December 1st

Etched Olive Oil and Vinegar Sets: December 10th